



Cypress Point Lakes Newsletter

April 2025

BOARD MEETING

May 14, 2025

Location

Phone/Video conference

Video Meeting:

<https://bit.ly/3fhfLHY>

or

Phone Meeting:

Dial 1-669-900-6833

Meeting ID: 946 6915 9048

Passcode: 797409

Time: 7:00 PM

All homeowners are

Invited and encouraged to join

BOARD MEMBERS

President

Terrie Rayl

Vice President

John Lindquist

Treasurer

Wendy Wyss

Secretary

Marilyn G. Roberts

Director

Stacey Ritter

Director

Katerina Blazek

Director

Ana Mendoza

Board Meetings

The Board welcomes all homeowners to attend and participate in our open board meetings. The Open Forum portion of the meeting will be held first and this is your opportunity to have your issues heard by the Board, Association Manager, and others present. The Board Meeting will begin and will be limited to discussions of agenda matters among the members of the Board.

Community Website

www.cplakes.org



Laundry Room Remodeling

In May we will begin remodeling laundry room 1&2. We will be painting the laundry rooms and making plumbing repairs. During this time the laundry rooms will be closed. Signs will be posted. Not all laundry rooms will be closed. Please pay attention to the notices posted.



Laundry Machines When using the new machines please do not wash pet items and shoes in the laundry machine. This helps keep the machines clean.

Common Area Violation Please note that items are not allowed to be stored by the front doors or under stairs. Put shoe racks inside unit and not outside. Please remember that large items are to be rid of offsite and not in the community dumpsters. Violations letters will be going out.

New Software/ Dues Payment:

If you haven't signed up please go to <https://cms.cincwebaxis.com/>

Please check your account to ensure the correct amount is coming out. Dues will not automatically update with new dollar amount unless you checked the correct box.

Did you know that you can receive your monthly billing statement and newsletter by email? Sign up for e-statements today! Please sign in to CINC and change your mailing statement to electronic delivery.

Pool OPEN Heat was turned back on April 15th. Please note residents are only permitted to have 4 guests at the pool at one time. Owner needs to be present with guests. Also anyone younger than 16 needs to be with an adult. Reminder No glass allowed at pool or spa.



Spa: Please note that the spa looks dirty but is just discoloration. It is clean and safe to use. As a reminder, The heat has been set to a maximum allowable temperature of 104 degrees. Please don't press the red button unless there is an emergency since it will turn off power to the spa. If you'd like to turn the jets off, please simply turn the dial back to zero.

Car Break Ins/ Tire Theft

Please make sure your car doors are locked. Please do not leave anything valuable in the car or anything in the view of thieves.

It has been reported that tires are getting stolen from cars. Please look into getting wheel locks for your tires to help deter theft.

Dumpsters

Dispose of trash, compost and recycling in the appropriate bin. A guide is located at each mail kiosk of what goes where. Keep the lids shut after use. Do not prop open Dumpsters or Compost bins. Keep in mind that when items are disposed of incorrectly in the compost bin, there will be a charge to have the garbage company come back to dispose. This increases the prices and will result in an increase in dues.



Disposing Other Items

Mattress • Appliance • Furniture • Used motor oil • Paint • Solvents • Batteries • Light bulbs, CFL • E-waste • Other items Disposal information at cplakes.com/disposal or Recology at (650) 967-3034

Parking Reminder

We've had a surge of cars parking in 72 hour only spaces for longer than allowed. In some cases, the car is parked in one 72 hour space and then moved to the one next to it to try and avoid the letter of the rule while violating the intent of it.

The 72 hour spaces are for short term parking. They are intended to make deliveries and similar stays easier. If you are abusing the spaces, you will be cited, your car towed or your unit fined.

Rule (#7) of the Cypress Point Lakes Vehicle rules dated 5/11/2017 states that "Parking in open spaces marked "72 hours" is limited to 72 hours in any 7-day period."

All 72 hour spaces in a single area are treated as a single space since we've had a problem with the same cars taking all the 72 hour spaces and just moving between them.

Community Reminders

- Remember to lock all doors and clean the laundry machine, after use. Be respectful to other residents.
- No string lights allowed outside of units.
- Please do not leave shoes or shoe boxes/racks outside of units.
- Do Not leave wet clothes or towels draped over wooden balcony.
- Do Not plant or add potted plants in the common area, it kills vegetation.
- Do not leave food out for pets, it attracts rodents. Do not feed the wildlife, squirrels, birds, etc.

Inspection Required: Check for the Original Mixet Valve in Your Bathroom

Some owners have reported that they are having issues with their water temperature and pressure. According to the plumbers, the original and old Mixet valves have cartridges inside that go bad over time. Once this happens it can compromise the water pressure and or water temperature in your unit or the unit of others in your building. We understand many have already replaced their shower/tub valves, but some units still have the original Mixet Valves, which would be attributing to issues in the water to other residents in their building. There are two sample photos below for reference. Owners will need to check or have their plumber's check. We encourage all owners with the old Mixet valves to have them replaced, to ensure you are not contributing to water issues in your building. Let's all work together on this issue!



Old Mixet Valve #1



Old Mixet Valve #2

Reach out to the property manager with any further questions about said valve, tdominguez@communitymanagement.com.

Here's How To Do Plumbing Repairs in your Unit

If you need some plumbing work done to your unit, the procedure is as follows:

- Make arrangements with your plumber a week or so in advance
- Determine whether your plumber requires the water to be shut off to the building or only to your unit, such as under your sink; if only to your unit, there is no need to involve the Association
- Contact customer service at CMS (408-559-1977) and advise them that you will need to shut the water off to your building between 10 am and 2 pm on a Friday. Water is only shut off on Fridays. CMS will provide you with a notice that must be posted on each banister for the entire building 3 day in advance of the shut-off. Please be sure to follow the instructions on the notice.
- CMS will contact the HOA plumber and make arrangements for the water to be shut off as you requested, at the expense of the Association.
- Prepare notices for each of the units affected and post them at the bottom of the stairs 3 days (72 hours) before water will be shut off.

IN AN EMERGENCY SITUATION

Follow the same procedure as above and give your neighbors as much notice as possible.

It is particularly important that the Association plumber be used to turn the water off and on as there is a procedure to be used due to the re-circulation of the pumps. **If you have your own plumber turn off the water and it is not turned back on correctly, or something gets broken, you will be responsible for the cost of repairs.**

Very Important – We Have Old Plumbing Pipes - Inform Residents

Our community has old plumbing pipes. Do NOT put any wipes down the toilet (even the ones that say “flushable” or “septic safe”). Only toilet paper may be put down the toilet. Also, please do not put any grease down the kitchen sinks, because it clogs the pipes.

Laundry Room Washer/Dryer Not Working?

Please take the following action to request service: 1). Using your smart phone browser, simply log a service ticket using the web page listed on the [machine](https://www.cscsw.com/request-service/) <https://www.cscsw.com/request-service/>. Enter the machine number, fill out the form. It is quick and easy. 2). Scan the QR code on the poster above the washing machines. 3). Call the phone number on the machine. CSC will dispatch someone to come out and make the re-pair. 4). You can alsocs@communitymanagement.com. We will also issue a work order. However, logging a service ticket directly will get the ball rolling faster.



Contact CMS FIRST:

As a homeowner experiencing any maintenance concerns like plumbing, electrical or termites, please call Management first. We can direct you how to handle as it may be covered under the HOA. When in doubt call management to help guide you through the correct protocols.



Important Numbers:



Mountain View Police Dept Contact:
650-968-1661 Emergency /High Priority: 911 Non-Emergency Crime Reports: 650-903-6395 Police General Info: 650-903-6344
Emergency Service after hours:
650-961-2630 Press 3 then 0 to reach on-call manager

Laundry:

Please be courteous and clean area when using washing machines and dryers. Be sure to clean up any spilled bleach. When using pods they are to go inside machine and not in drawer.

Clubhouse:

Please do not lock the clubhouse, this is community property and available for all residents to use.

Community Management Services, Inc. Tammy Dominguez, Association Manager

1935 Dry Creek Road, Suite 203, Campbell, CA 95008

Phone: (650) 961-2630 x 126

Email: tdominguez@communitymanagement.com