

BOARD MEETING

January 13, 2021

Location

Phone/Video conference Video Meeting: Join Zoom Meeting https:// us02web.zoom.us/j/85113634884 Meeting ID: 851 1363 4884 or Or

Phone Meeting: Dial 1-669-900-9128 Meeting ID:85113634884#.

Time 7:00 PM

All homeowners are Invited and encouraged to join

BOARD MEMBERS

President

Terrie Rayl

Vice President

Eduardo Chavez

Treasurer

Wendy Wyss

Secretary

Eduardo Chavez

Director

Katerina Blazek

Director

Paul Marks

Director

Barbara Boyington

Board Meetings

The Board welcomes all homeowners to attend and participate in our open board meetings. The Open Forum portion of the meeting will be held first and this is your opportunity to have your issues heard by the Board, Association Manager, and others present. The Board Meeting will begin and will be limited to discussions of agenized matters among the members of the Board.

> **Community Website** www.cplakes.org

Cypress Point Lakes Newsletter

December 2020

Have a Safe Holiday Season

The Board of Directors and CMS wish all owners and residents a happy and safe Holiday Season. Season's Greetings!

HEY! New Dues Started 10/1/2020 - Owners must adjust their auto-pay!

The new monthly assessments change took effect on 10/1/2020. The 2020/2021 budget reflects an increase of about 5.59%. The new monthly assessments vary per unit, so please be sure to check the budget. The budget has been mailed to all owners. If you need a copy reach out to the property manager at mbrasil@communitymanagement.com. Owners signed up for auto payments, either with their own bank or Heritage bank MUST contact the bank directly to authorize the new dues amount payment.

Again A Reminder...All Trash & Compost Must Be Bagged!

Please do not throw away any loose waste in the bins, including the compost bin. The association has been warned by Recology that bins will not be emptied with loose waste. Hence the weeklong refusal to dump bins in enclosure 9,10, & 11. If residents are observed inappropriately using the bins, those unit owners are subject to fines. We ask that all owners inform their residents to bag their waste. We are working to enhance the signage at the dumpster enclosures. We need all owners and their residents to help ensure use of the dumpster areas are in compliance with the notices at these locations. Remember to keep bin lids closed, bag your waste, dump in appropriate bins, and no loose waste is allowed. Feel free to reach out to the property manager with any questions.

Board Meetings Continue via Phone/Video Conference

Due to the current shelter in place mandate, the board meetings have been and will continue to be held remotely until further notice. All owners are welcome to join by computer or phone, it's up to you. The video and phone access information are posted on the newsletter, agenda, and community website the Friday before the board meeting. Remember, we notify owners through the website and newsletter - cplakes.org. Reach out to property management at mbrasil@communitymanagement.com if you need assistance.

Pet Food is Not Allowed Outside

Pet owners are not allowed to feed their pets outside. Feeding pets outside attracts rats, possums, raccoons, and other pests. Bird feeders also bring in squirrels and other wanderers. Make sure to bring in your dog and cat food before it gets dark to help keep rodents from lingering in to the community. Make sure to keep bird feeders away from fury tailed vermin. Who wants to attract rodents to the area!?! Be responsible and overnight store pet food inside.

Save Time, Save Money, and Eliminate Late Fees

Did you know that you can receive your monthly billing statement and newsletter by email? Sign up for e-statements today! A free copy of the form is enclosed and also available on the community website or email the property manager. Sign up and go green!

Remember, Owners are Required to Maintain their Patios & Balcony

A reminder for owners to inspect and keep their patio areas and balcony neat and orderly. Owners can keep some patio furniture, potted plantings and shrubs in their exclusive use areas. Otherwise store boxes and other items away where it is not visible from any of the common areas. Remember to sweep the leaves off your deck and patio. It is important to make some time to check and maintain these areas.

Important Numbers

Mountain View Police Dept Contact: 650-968-1661 Emergency/High Priority: 911 Non-Emergency Crime Reports: 650-903-6395 Police General Info: 650-903-6344 Management Emergency Service: 650-961-2630 (24/7)

Community Management Services, Inc. Mike Brasil, Association Manager

1935 Dry Creek Road, Suite 203, Campbell, CA 95008

Phone: (650) 961-2630 x 121 Email: mbrasil@communitymanagement.com

Help! Check for the Original Mixet Valve in Your Bathroom

Some owners have reported that they are having issues with their water temperature and pressure. According to the plumbers, the original and old Mixet valves have cartridges inside that go bad over time. Once this happens it can compromise the water pressure and or water temperature in your unit or the unit of others in your building. We understand many have already replaced their shower/tub valves, but some units still have the original Mixet Valves, which would be attributing to issues in the water to other residents in their building. There are two sample photos below for reference. Owners will need to check or have their plumbers check. We encourage all owners with the old Mixet valves to have them replaced, to ensure you are not contributing to water issues in your building. Let's all work together on this issue!







Old Mixet Valve #2

Reach out to the property manager with any further questions about said valve, mbrasil@communitymanagement.com.

Here's How To Do: Plumbing Repairs in your Unit

If you need some plumbing work done to your unit, the procedure is as follows:

- Make arrangements with your plumber a week or so in advance
- Determine whether your plumber requires the water to be shut off to the building or only to your unit, such as under your sink; if only to your unit, there is no need to involve the Association
- Contact customer service at CMS (408-559-1977) and advise them that you will need to shut the water off to your building between 10 am and 2 pm on a Friday. Water is only shut off on Fridays. CMS will provide you with a notice that must be posted on each banister for the entire building 3 day in advance of the shut-off. Please be sure to follow the instructions on the notice.
- CMS will contact the HOA plumber and make arrangements for the water to be shut off as you requested, <u>at the expense of the Association.</u>
- Prepare notices for each of the units affected and post them at the bottom of the stairs 3 days (72 hours) before water will be shut off.

IN AN EMERGENCY SITUATION:

• Follow the same procedure as above and give your neighbors as much notice as possible.

It is particularly important that the Association plumber be used to turn the water off and on as there is a procedure to be used due to the re-circulation of the pumps. If you have your own plumber turn off the water and it is not turned back on correctly, or something gets broken, you will be responsible for the cost of repairs.

Prevent Clogged Drains—Use Drain Screens

To avoid clogged drains, do not put the following in the sink: grease, bread (it expands like a sponge), meat, vegetable husks, etc. While it may go down your drain, there is a very good chance it may get lodged elsewhere in the common area plumbing, which ultimately will require a costly visit from a plumber. We urge that you install drain screens in the kitchen, bath, and shower drains. Keep your garbage container nearby and scrape plate leftovers into the trash.

General Reminders

- · Holiday and String Lights are not permitted on the exterior of the units.
- · Everyone must wear a mask in the laundry rooms.
- · Report inoperable lights.

Christmas Tree Disposal

Christmas Tree disposal is scheduled for Wednesday, January 13th. After this date there will be a \$25 fee! For those of you who want to dispose of your Christmas tree, you will be able to do so without having to haul it off-site. To have your tree picked-up, please remove all of the ornaments and tree stand, have it cut into five (5) foot lengths, and place your tree curbside across from unit #142 on Central Ave or curbside across from unit #42 on Cypress Point Drive. The pick-up date this year will be on January 13th, so you will want to have your tree outside on the evening of January 12th. If you have any additional questions about this program, please call the City of Mountain View at 650-967-3034. If choose not to dispose of your tree on this date, then you will need to contact Recology to schedule a special pick-up and pay a \$25 fee.

Phone: (650) 961-2630 x 121 Email: mbrasil@communitymanagement.com